

Job classification – NBBU Collective Agreement for Agency Workers

Field of work → Job category ↓	Financial & Administrative	Secretarial	Personnel & Organisation	ICT	Facilities	Catering	Commercial	Logistics	Production & Technology	Care & Wellbeing
1	Archiving assistant				Cleaner A	Dish washer Kitchen assistant A Party catering planning assistant	Shelf stacker	Packer Driver's mate (Loading/ Unloading) Warehouse assistant A Mail distributor	Domestic service assistant Production worker Agricultural harvest assistant	
2	Post room assistant Administrative assistant A	Word processing assistant			Cleaner B Canteen assistant Steward	Corporate restaurant assistant Waiting assistant Kitchen assistant B Party catering assistant	Checkout operator Call-centre assistant A	Forklift truck driver Order picker Storage unit assistant Warehouse assistant B (Mail) sorter Postal worker	Auxiliary engineer Agricultural crop assistant	Domestic aid
3	Administrative assistant B Invoice control assistant	Telephonist Receptionist/ telephonist A			Doorman Caretaker Security officer A	Waiting assistant Chef basic dishes Dish washing room foreman Party catering waiting assistant Barkeeper A Booking assistant at a hotel	Call-centre assistant B Shop assistant (retail sector) Office sales assistant	Warehouse assistant C Van driver/courier	Machine operator Machine welder	Nursing assistant
4	Administrative assistant C	Receptionist/ telephonist B Secretary A			Ground steward/stewardess Doorman at a club Caretaker at a hotel Security officer B	Host/Hostess All-round party catering assistant Barkeeper B Front office assistant at a hotel	Call-centre assistant C Customer-service assistant Desk assistant	Truck driver	Crane operator Maintenance engineer A CNC machine worker	Nursing assistant Domestic care aid

5	Accounts receivable & payable assistant	Secretary B		Helpdesk assistant	Specialist security officer	Hotel receptionist Independent chef All-round waiting assistant	Office sales assistant A Call-centre supervisor	Dispatcher/freight planner	Maintenance engineer B Construction fitter Mechanical engineering draughtsman Plumber Welder	Doctor's assistant Practical nurse
6	Financial administration assistant Payroll accounting assistant Insurance underwriter	Secretary C	Personnel administration assistant	System management assistant	Security team leader	Chef at a small restaurant Headwaiter	Complaints management assistant Office sales assistant B Field sales assistant	Warehouse team leader	E&I engineer All-round CNC machine worker	Specialist domestic care aid Licensed practical nurse Group supervisor
7	Actuarial calculator	Secretary D	Human resources assistant	System administrator A Application manager Webmaster	Facility service coordinator	Fast food restaurant manager Sous-chef	Representative		Draughtsman/ Mechanical engineering constructor Machine construction coordinator Maintenance technician	Nurse practitioner Baccalaureate-educated registered nurse Care coordinator
8	Economic analyst Assistant controller	Management assistant	Personnel officer	System administrator B Application programmer		Hotel desk manager	Account manager Buyer		Maintenance coordinator Sales engineer	Intensive care nurse Physiotherapist Laboratory analyst
9	Head of the financial administration Actuarial analyst	Head of the secretariat	HR advisor	Application developer		Hotel/restaurant manager	Sales manager		Head of production Mechanical engineering constructor Product engineer	Head of physiotherapy
10	Controller		P&O manager				Product manager		Advisor on safety and the environment	